

Russell and Russell Solicitors secures top accolade from national Law Society

Russell and Russell in has secured the national Law Society's legal practice quality mark, Lexcel.

Lexcel is developed specifically for the legal profession. It is an optional, recognised accreditation scheme for law firms and in-house legal departments which gives assurance that a practice meets high client care and business management standards.

To gain and retain Lexcel accreditation, practice must undergo a rigorous initial then annual application and assessment process. This includes conducting background checks and an on-site visit from an independent experienced trained Lexcel assessor.

Joint managing partner, Judith Bromley said: "While we are proud to have secured Lexcel, it is our clients and staff who are the main beneficiaries. They can be assured that the way we manage the practice has their interests at heart and runs efficiently. There is a lot of choice in the legal services market, but being Lexcel accredited demonstrates our commitment to client care and best practice."

Jonathan Smithers, President of the Law Society of England and Wales, said: "Gaining and maintaining Lexcel is a considerable feat. There are many facets of being a Lexcel accredited law firm, including excellence in client care. A real commitment to customer service in today's evermore competitive legal services market is vital.

"By undergoing the rigorous Lexcel application and assessment process, practices can show the positive steps which they are taking to help clients in the increasingly diverse and complicated legal services market.

"The scheme is a beacon of quality to clients and potential clients alike".

Russell and Russell joins more than 1,700 other legal practices in England and Wales with Lexcel accreditation. The practice management accolade has also gone international, with firms in Scotland, the Middle East, Poland and the Republic of Ireland having gained accreditation.